



CITY OF CLEVELAND
Mayor Justin M. Bibb

NEIGHBORHOOD RESOURCE & RECREATION CENTER PROGRAM GUIDE

FREE!

Fall Seasonal Session



**Register for
programs** held at
your Neighborhood
Resource &
Recreation Center
during our Fall
Seasonal Session



Registration begins August 12, 2024

Fall programs begin:

September 9, 2024 – November 15, 2024



Our Purpose

To inspire confidence by delivering reliable, efficient city services and creating the conditions for all members of our community to thrive.

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Welcome!

Dear Clevelanders,

The City of Cleveland Neighborhood Resource and Recreation Centers (NRRCs) provide resources in our neighborhoods for recreational, social, cultural, and other support services. This guide provides a list of programs and services available to members of your entire family across the city's 21 Neighborhood Resource and Recreation Centers, 1 Cultural Arts Center and 1 residential camp.

The **2024 Summer Soundtrack**, a collective effort with CMSD, YOU, Cleveland Public Library, CWRU and RTA to provide high quality summer programming, was a phenomenal success this year! Over 10,000 of our youth engaged in summer activities including academic programs, baseball teams, basketball teams, Esports competitions, robotics and other STEM programs, summer job opportunities, and camps for youth who love sports, arts and more. We appreciate the hard work our program providers put into making these activities exciting and educational for our youth in NRRCs, schools and community spaces across the city..

We are also excited to share that the Department of Recreation has instituted CivicRec, a membership and interactive online catalog of all of the activities, programs and events offered in our Neighborhood Resource and Recreation Centers. This online catalog is organized in a variety of ways: by NRRC, program, or category. I urge you to complete your FREE membership (**see page 20**) so that you are able to take advantage of what is being offered in your Neighborhood Resource and Recreation Center.

In addition to the expanded programs and activities we are offering in our NRRCs, we also have Social Support Services Specialists assigned to our NRRCs who can help individuals and families access free resources and support services to help them achieve a better quality of life. It is our hope that our community, both individuals and families, will take advantage of this unique service.

As your Mayor, my vision is for Cleveland to be a national model for city management, public safety, and neighborhood revitalization. Our Neighborhood Resource and Recreation Centers play a critical role in this vision.

We are looking forward to a fun-filled fall seasonal session!

Sincerely,



A handwritten signature in blue ink, which appears to read "Justin M. Bibb". The signature is fluid and cursive.

Justin M. Bibb
Mayor, City of Cleveland

Important NRRC Updates

Facilities Open Fall 2024: The City of Cleveland maintains 21 Neighborhood Resource & Recreation Centers, 1 Cultural Arts Center and 1 Residential Camp.

Hours and Days of Operation: NRRCs will be open Monday–Friday, 12 Noon – 7:30 p.m. and Saturday from 10:00 a.m. – 5:30 p.m. NRRCs will be closed on Sundays. Some programs may operate during special hours. Call your local NRRC for further information.

Early Open Centers for Senior Citizens

- ✓ **Collinwood** • M, W, F; 8:00 – 11:45 a.m.
- ✓ **Estabrook** • M, W; 9:45 am (early swim)
- ✓ **Fairfax** • M, W, F; 10 – 11 a.m.
- ✓ **Frederick Douglass** • T; 10 a.m.
- ✓ **Glenville** • T, W, TH; 10 a.m.
- ✓ **Gunning** • M-F; 8:30 – 11:30 a.m.
- ✓ **Lonnie Burten** • M, W, TH; 12:00 – 2:30 p.m.
- ✓ **Zelma George** • M-F; 8:30 a.m.



Field Trips & Transportation

Field trips and other activities requiring the use of City of Cleveland vans to transport youth will be limited and require a two-week advance request.



During the Fall of 2024, **Central NRRC**, **Clark NRRC** and **Sterling NRRC** will be closed for renovations.

What We Offer

Social Support Services

Social Support Services Specialists

To access the Social Support Services, leave a message at **216-664-2223** and a team member will return your call or call one of our Social Support Services Team members directly at the numbers listed below.

Who We Are

The City of Cleveland has demonstrated a long-term commitment to residents, working to create safe spaces in our Neighborhood Resource and Recreation Centers (NRRCs) where families can access free resources and support services. We are committed to working together, with families and other community providers, to identify and help families who are struggling to achieve a better quality of life.



Eugenia Cash
Social Support Services Director
216-857-7052

Rhonnetta Robinson
Social Support Services Supervisor
216-857-3137

Michele Princeton
Social Support Services Supervisor
216-857-1213

April Griffin, Specialist
216-857-7857

Gerald Terry, Specialist
216-533-9063

Myiba Ballard, Specialist
216-857-6963

Anthony Funk, Specialist
216-857-7079

Krisnia Hope, Specialist
216-857-3238

Jacqueline Robinson, Specialist
216-857-1329

Eugene Smith, Specialist
216-857-1123

Raul Williams, Specialist
216-857-6696

Seanine Cook, Specialist
216-857-6872

Shnicka Shuler, Specialist
216-857-2767

Available Support Services

Connecting and referring individuals to appropriate services

- Medical/hospital-related
- Long Term counseling
- Public Assistance

Advocates on behalf of families for public entitlements

- Veteran's benefits
- Social Security
- Medicare/Medicaid

- Food Stamps
- Housing Assistance
- Head Start
- Student Loans

Support and guidance for youth

- Stigmatization
- Scapegoating
- Labeling
- Bullying
- Substance abuse
- Unhealthy relationships



CITY OF CLEVELAND
Mayor Justin M. Bibb

Program Offerings Overview

In an effort to offer accessible, high-quality, and interactive programming, the City of Cleveland's Office of Prevention, Intervention and Opportunity (PIO) and the Division of Recreation will continue to offer virtual and in-person activities in our NRRCs. All programs and activities center around six (6)

areas: Youth and Adult Education; Job and Career Readiness; Health and Wellness; Youth Leadership Development, Mentorship and Community Service; the Arts; and Sports and Recreation. In addition, each NRRC will continue to offer traditional daily programs and activities.

Virtual Programs

The City of Cleveland offers free virtual programs for City of Cleveland residents ages 5 and above. The City has selected Zoom as the platform to use for most program offerings. Virtual programming enables residents an opportunity to engage in live, interactive programs from the safety and comfort of their homes. See the Virtual Programs section of this brochure for more information about the programs available.

Individuals interested in participating in one or more of the City's virtual programs, must register in order to be provided access. Please be advised that each program can only accommodate a limited number of participants, so registration is required. See the Registration Process section of the brochure for information pertaining to the registration process.

Please note: A parent or guardian must be present during virtual programming if a child under the age of 13 is a program participant.

In-Person Programs

The City of Cleveland offers a variety of free in-person classes that will be hosted at several NRRCs for residents ages 5 and up.

Please note that these NRRC programs are designed to assist each participant in achieving his/her potential. These classes are progressive, so each class builds upon the previous class session. Participants will use the knowledge and skills they gain in each class session to further their development. In order to get the maximum benefit from these programs, registrants are strongly advised and encouraged to attend each class session. See the In-Person Programs/Classes section of this brochure for information about programs available.

Individuals interested in participating in one or more of the City's in-person programs must register in order to be provided access. Please be advised that each program can only accommodate a limited number of participants, so registration is required. See the Registration Process section of the brochure for information pertaining to the registration process.

Please note: Children under the age of 8 must be accompanied by an adult.

Daily NRRC Programs and Activities

(Arts and Crafts, Weight Training, Fitness, Baseball/Basketball Skills etc.):

The City of Cleveland's NRRCs offer several free daily activities and access to program rooms for residents ages 8 and up. For a complete list of the daily programs and activities available at your NRRC, please contact your NRRC directly.

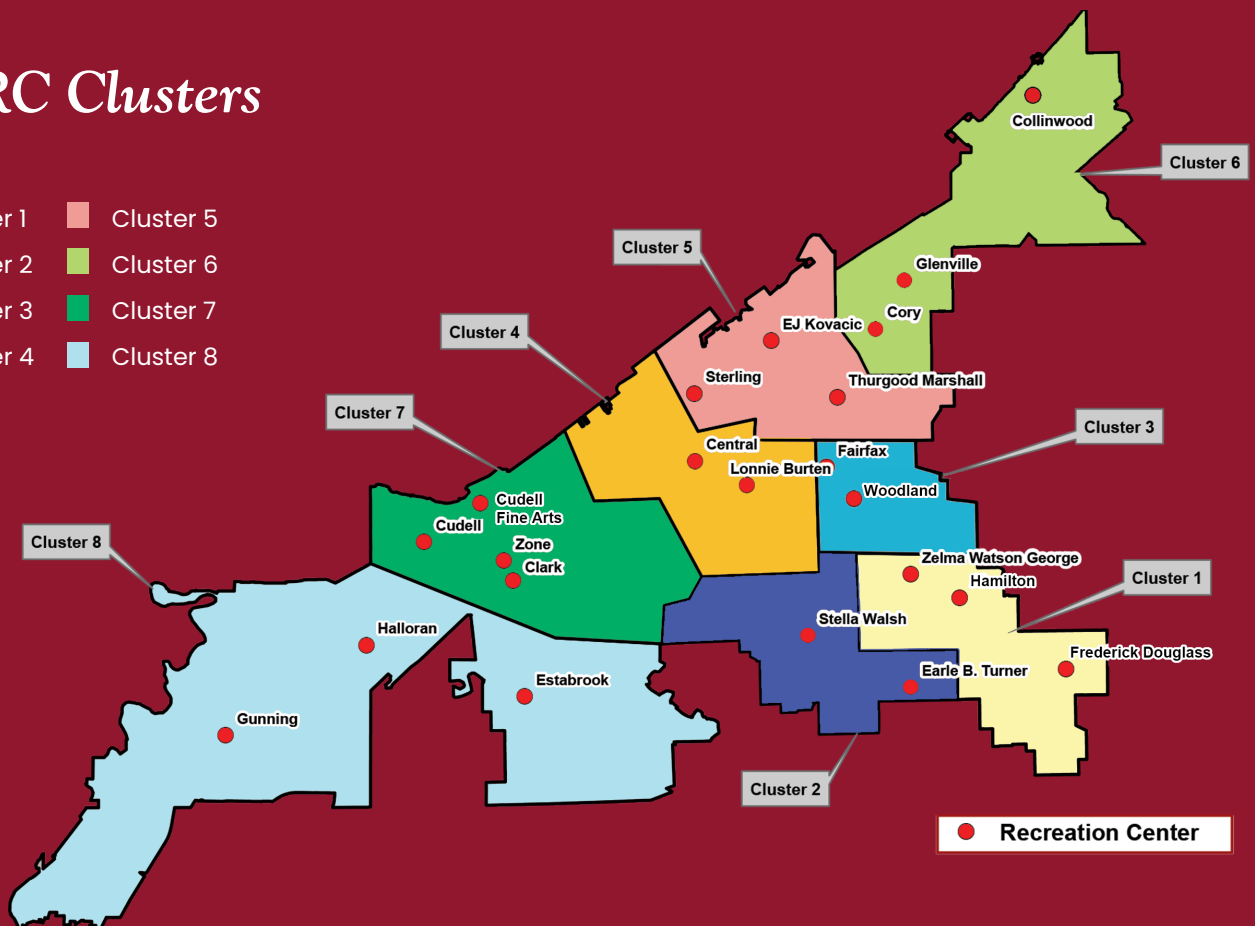


NRRC Locations & Phone Numbers

<p>Camp Forbes 25440 Harvard Ave. Highland Hills, OH 44122 (216) 263-5325</p>	<p>Cudell Fine Arts 10013 Detroit Ave. Cleveland, OH 44102 (216) 664-4183</p>	<p>Fairfax 2335 East 82nd St. Cleveland, OH 44104 (216) 664-4142</p>	<p>Hamilton 13200 Kinsman Rd. Cleveland, OH 44120 (216) 664-4121</p>	<p>Sterling 1380 East 32nd St. Cleveland, OH 44114 CLOSED FOR RENOVATION (216) 664-2573</p>
<p>Clark 5706 Clark Ave. Cleveland, OH 44102 CLOSED FOR RENOVATION (216) 664-4657</p>	<p>Cudell Recreation 1910 West Blvd. Cleveland, OH 44102 (216) 664-4137</p>	<p>Frederick Douglass 15401 Miles Ave. Cleveland, OH 44128 (216) 664-6882</p>	<p>Woodland 9206 Woodland Ave. Cleveland, OH 44104 (216) 664-4124</p>	<p>Thurgood Marshall 8611 Hough Ave. Cleveland, OH 44106 (216) 664-4045</p>
<p>Central 2526 Central Ave. Cleveland, OH 44115 CLOSED FOR RENOVATION (216) 664-4241</p>	<p>Earle B. Turner 11300 Miles Ave. Cleveland, OH 44105 (216) 420-8358</p>	<p>Glenville 680 East 113th St. Cleveland, OH 44108 (216) 664-2516</p>	<p>Lonnie Burten 2511 East 46th St. Cleveland, OH 44104 (216) 664-4139</p>	<p>Zelma George 3155 MLK Jr. Dr. Cleveland, OH 44104 (216) 420-8800</p>
<p>Collinwood 16300 Lakeshore Blvd. Cleveland, OH 44110 (216) 420-8323</p>	<p>EJ Kovacic 6250 St. Clair Ave. Cleveland, OH 44103 (216) 664-4140</p>	<p>Gunning 16700 Puritas Ave. Cleveland, OH 44135 (216) 420-7900</p>	<p>Michael Zone 6301 Lorain Rd. Cleveland, OH 44102 (216) 664-3373</p>	
<p>Cory 10510 Drexel Ave. Cleveland, OH 44108 (216) 664-3389</p>	<p>Estabrook 4125 Fulton Ave. Cleveland, OH 44144 (216) 664-4149</p>	<p>Halloran Park 3550 West 117th St. Cleveland, OH 44111 (216) 664-4187</p>	<p>Stella Walsh 7245 Broadway Ave. Cleveland, OH 44105 (216) 664-4658</p>	

NRRC Clusters

- Cluster 1
- Cluster 2
- Cluster 3
- Cluster 4
- Cluster 5
- Cluster 6
- Cluster 7
- Cluster 8



City of Cleveland Directory

City Hall – Main Line	(216) 664-2000	Mayor’s Action Center	(216) 664-2900
Department of Aging	(216) 664-2833	Division of Recreation	(216) 664-2570
Division of Animal Care & Control	(216) 664-3069	Division of Water	(216) 664-2444
Department of Building & Housing	(216) 664-2282	Division of Waste Coll. & Disposal	(216) 664-3711
Department of Community Dev.	(216) 664-4000	Division of Streets	(216) 664-2510
Community Relations Board	(216) 664-3290	Department of Economic Dev.	(216) 664-2406
Emergency Medical Service	(216) 664-2555	Department of Public Health	(216) 664-6256
Division of Fire	(216) 664-6800	PIO Expanded Programs	(216) 664-2241
Division of Police Non Emergency Line	(216) 621-1234	COVID-19 Vaccine Call Center	(216) 664-2222

Citizens can report concerns or give feedback by calling 311.

Cleveland City Council



Cleveland City Council, the legislative branch of the City of Cleveland, serves citizens by monitoring city departments, approving budgets, and enacting legislation to improve the quality of life in an effective and financially responsible way.

Council members serve two roles in their duties: to draft and enact legislation for the city of Cleveland and act as ombudsmen for their constituents. For more information about Cleveland City Council call (216) 664-2840 or visit www.clevelandcitycouncil.org.



Joseph T. Jones
Ward 1



Stephanie D. Howse-Jones
Ward 7



Kris Harsh
Ward 13



Kevin L. Bishop
Ward 2



Michael D. Polensek
Ward 8



Jasmin Santana
Ward 14



Kerry McCormack
Ward 3



Kevin Conwell
Ward 9



Jenny Spencer
Ward 15



Deborah A. Gray
Ward 4



Anthony T. Hairston
Ward 10



Brian Kazy
Ward 16



Richard A. Starr
Ward 5



Danny Kelly
Ward 11



Charles J. Slife
Ward 17



Blaine A. Griffin
Ward 6



Rebecca Maurer
Ward 12

Free Virtual & In-Person Programs



Virtual Programs

Education

- Aspire GED
- Reach Success



In-Person Programs

Art

- Cultural Exploration through Art
- Photography
- Music Lessons

Education

- Aspire GED
- After-School All-Stars
- IConnect
- Reach Success
- Robotics
- STEAM

Job and Career Readiness

- Phlebotomy
- Medical Billing and Coding

Leadership

- Exploring Entrepreneurship

Sports & Recreation

- ESports
- Recess Cleveland

Health and Wellness

- Circuit Training
- Healthy Cooking
- Healthy Tress, Healthy Community



Daily NRRC Programs

- Arts and Crafts
- Basketball
- Boxing
- Ceramics
- Clay
- Drawing
- Fitness Room
- Gift Making
- Glaze Techniques
- Judo
- Painting
- Photography
- Senior Aerobics
- Senior Aquacise
- Swimming
- Tech Room/Game Room



Art Programs

Cultural Exploration through Art

(Art House)

CULTURAL EXPLORATIONS SERIES – These family workshops celebrate the cultural diversity of Cleveland through the visual arts. Workshops are designed to educate participants about cultural traditions they may already know as well as those they may not know. These include the Day of the Dead, the Mexican tradition of celebrating ancestors; Diwali, the Indian Festival of Light; the Chinese New Year and more. The goal of the series is to promote cross-cultural understanding and tolerance. This workshop series is designed for participants ranging from age 5 to adult. Both individual and group projects will be included in the series.

Location	Description	Age	Day	Time
Michael Zone	Cultural Exploration through Art	All Ages	T, TH	5:30 - 6:30 p.m.
Collinwood	Cultural Exploration through Art	All Ages	W,TH	4:00 - 5:00 p.m.

Photography

(Greater Cleveland Neighborhood Centers Association)

This introductory program will provide youth in grades 6-12 basic instruction in photography. Participants will learn basic camera operation, lighting and special techniques. Returning participants will go in depth with more advanced techniques and alternative processes for photography.

Location	Description	Grade	Day	Time
Earle B. Turner	GCNCA Photography	6-12	TH	4:30 - 5:30 p.m.
Cory	GCNCA Photography	6-12	W	4:30 - 5:30 p.m.

Musical Instrument Lessons

(Center for Arts-Inspired Learning)

Do you love music and want to learn to play a musical instrument? Choose from violin, guitar, percussion, voice or trumpet. Instruments are provided and musicians who complete the seasonal session get to keep their instrument! A city-wide band will be formed with musicians completing lessons.

Please go to <https://arts-inspiredlearning.org/play-it-forward-cleveland/> for more information and to register. Youth may register for one or all of the instruments.

Course Code	Location	Description	Grade	Day	Time
CDL-MIE-101	Cudell	Musical Instrument Exploration	6-12	M-F	5:30 - 6:30 p.m.
TM-MIE-102	Thurgood Marshall	Musical Instrument Exploration	6-12	M-F	5:30 - 6:30 p.m.
105-MIE-103	Studio 105	Musical Instrument Exploration	6-12	M-F	5:30 - 6:30 p.m.

Location	Monday	Tuesday	Wednesday	Thursday	Friday
Cudell	No Program	Violin - Full	Percussion	Keyboard & Voice	Guitar - Full
Thurgood Marshall	Percussion	Keyboard & Voice	Violin	Guitar	No Program
Studio 105	Guitar	Percussion	Violin	No Program	Keyboard & Voice



Education Programs

Aspire GED

(Cuyahoga Community College ASPIRE)



Tri-C ASPIRE provides high-quality adult education to individuals who need to prepare for the GED examination.

Course Code	Location	Description	Age	Day	Time
VIR-AGED-102	Virtual	ASPIRE GED	Adults 18+	T, TH	12:00 - 2:30 p.m.
VIR-AGED-103	Virtual	ASPIRE GED	Adults 18+	M,W	12:00 - 2:30 p.m.

After-School All-Stars

(After-School All Stars)

This exciting program provides out-of- school time programs for 3rd-10th grade youth including academic assistance, sports and recreation, field trips, guest speakers, STEM focused hands-on activities and classes that broaden students' individual interests. Participants are grouped by age.

Location	Description	Grade	Day	Time
Fairfax	After-School All-Stars	3-10	M, T, W, TH	3:00 - 6:00 p.m.
Glenville	After-School All-Stars	3-10	M, T, W, TH	3:00 - 6:00 p.m.

IConnect

(Greater Cleveland Neighborhood Centers Association)

Older adults (55+) who would like to reduce social isolation and better understand the growing tech and digital device world are encouraged to enroll in this exciting class. Adults will learn to connect with an array of content that includes health related topics, education, cultural experiences, exercise, music and games.

Location	Description	Age	Day	Time
Collinwood	GCNCA IConnect	55+	M	10:00 - 11:00 a.m.
Zelma George	GCNCA IConnect	55+	T	1200 - 1:00 p.m.

Reach Success

(Reach Success, Inc.)



Cleveland Youth in grades K-12 will receive individual tutoring virtually incorporating FUN Activity-based learning addressing their individual academic needs. Reach Success will work with the parent/guardian of the participant to coordinate schedules and share academic progress. Tutors will create individual methods of learning based on learning styles, and also provide curriculum if needed. The sessions will be 1-2 hours a week based on needs/schedules.

Course Code	Location	Description	Grade	Day and Time
V-126	Virtual	ASPIRE GED	K-12	Individually Scheduled

Education Programs

Robotics

(FBC Technical Solutions)

This STEAM enrichment series will focus youth on a variety of real life problems. Participants will work in small groups to execute a specifically designed robot to address an identified challenge.

Location	Description	Ages	Day	Time
Michael Zone	Robotics	8-17	M,W	4:30 - 6:30 p.m.
Halloran	Robotics	8-17	T,TH	5:00 - 7:00 p.m.

STEAM

(Greater Cleveland Neighborhood Centers Association)

This program will introduce youth in grades 5-8 to engineering concepts focused on math, science and literacy through project based learning activities. Youth will form teams that will compete with the projects they have completed.

Location	Description	Grade	Day	Time
Michael Zone	GCNCA STEAM	5-8	F	5:00 - 6:00 p.m.
Earle B. Turner	GCNCA STEAM	5-8	T	5:00 - 6:00 p.m.

Job and Career Readiness

Phlebotomy and Medical Billing Certification Classes

(Henry Johnson Center)

This is a 10-week research-based certification program that is approved by the state of Ohio's State Board of Career Colleges and Schools. The Phlebotomy program is divided into 3 components: Didactic research-based coursework (3 weeks), Clinical Training (4 weeks), and Internship (3 weeks). Internships are hosted by the American Red Cross and Cleveland Clinic. Upon completion of the program participants will be prepared to complete the National Phlebotomy Certification exam. This certification allows graduates to work at hospitals, clinics, nursing homes, laboratories and other medical facilities.

The Medical Billing and Coding program is divided into 3 components: Didactic research-based coursework in Medical Billing (3 weeks), Coding coursework and training (4 weeks), and Internship (3 weeks). Internships are hosted by the Chillicothe clinical Research Resolutions. Upon completion of the program participants will be prepared to complete the National Billing and Coding Specialist Certification exam. This certification allows graduates to work at hospitals, clinics, nursing homes, laboratories and other medical facilities. Ages 18+

Location	Description	Age	Day	Time
Frederick Douglass	Medical Billing and Coding Classes	Adults	M, W	5:00 - 7:00 p.m.
Stella Walsh	Phlebotomy Training	Adults	M, W	5:00 - 7:00 p.m.

Leadership Programs

Exploring Entrepreneurship

(Teen Enterprises LLC)

Interested in learning how to start a business? From ideation to implementation, participants ages 13–17 go through the process of creating a product and promoting their concept during Young Entrepreneur Pop Up Shop!

Location	Description	Age	Day	Time
Glenville	Exploring Entrepreneurship	13-17	M,W	4:00 - 6:00 p.m.
E.J. Kovacic	Exploring Entrepreneurship	13-17	M,W	5:00 - 7:00 p.m.
Zelma George	Exploring Entrepreneurship	13-17	T,TH	5:00 - 7:00 p.m.
Frederick Douglass	Exploring Entrepreneurship	13-17	T,TH	4:00 - 6:00 p.m.

Sports and Recreation Programs

Esports

(EsportScholar)

Youth will play Overwatch, Rocket League, League of Legends and Fortnite with coaching, e-skills sessions and scrimmages leading up to a final competition at the Cav's Lair.

Location	Description	Grade	Day	Time
Cudell	Esports	6-12	T,TH	4:00 - 5:30 p.m.
E.J. Kovacic	Esports	6-12	T,TH	4:00 - 5:30 p.m.
Stella Walsh	Esports	6-12	T,TH	4:00 - 5:30 p.m.
Frederick Douglass	Esports	6-12	T,TH	4:00 - 5:30 p.m.
Estabrook	Esports	6-12	M,F	5:00 - 6:30 p.m.

Recess Cleveland

(Recess Cleveland)

Recess coordinators will lead youth ages 8+ in a series of games that observe social distancing guidelines. Youth will play bubble soccer, giant soccer, Captain Cleveland and other games.

Location	Description	Age	Day	Time
Lonnie Burten	Recess Cleveland	8-17	T	4:00 - 7:00 p.m.
E.J. Kovacic	Recess Cleveland	8-17	TH	4:00 - 7:00 p.m.
Halloran	Recess Cleveland	8-17	F	4:00 - 7:00 p.m.
Stella Walsh	Recess Cleveland	8-17	W	4:00 - 7:00 p.m.

Health and Wellness Programs

Circuit Training

(Cray Consulting Group, Inc.)

Get in shape by participating in one of the most efficient beneficial forms of exercise, powered by Fit Circuit. Adult participants will be instructed through 8-10 different exercise stations which will work various muscle groups, completing 4 circuits in each training session.

Location	Description	Age	Day	Time
Halloran	Circuit Training	Adults	T	12:00 - 1:00 p.m.
Collinwood	Circuit Training	Adults	TH	6:00 - 7:00 p.m.
Zelma George	Circuit Training	Adults	TH	12:30 - 1:30 p.m.

Healthy Cooking

(Exquisite Touch)

Participants will learn how to plan and prepare healthy meals. Cleanliness in the kitchen will be a focus as participants learn to use various cooking tools to prepare healthy meals for the family.

Location	Description	Age	Day	Time
Kovacic	Healthy Cooking	Adults	F	5:00 - 7:00 p.m.
Stella Walsh	Healthy Cooking	Adults	TH	4:30 - 6:30 p.m.



Healthy Trees, Healthy Community

(Cleveland Botanical Garden)

Youth in grades K - 5 will experience fun, educational, hands-on activities that teach the biology of plants and the importance of plants to personal health and the health of our communities.

Location	Description	Grade	Day	Time
Kovacic	Healthy Trees, Healthy Community	3-5	TH	4:00 - 6:00 p.m.
Cudell Fine Arts	Healthy Trees, Healthy Community	3-5	T	4:30 - 6:30 p.m.





CITY OF CLEVELAND
Mayor Justin M. Bibb

Is proud to have partnered with

CIVICREC[®]

Get Your Free Membership Today!

What is CivicRec? CivicRec is our new interactive online catalog of all of the activities, programs and events offered in our Neighborhood Resource and Recreation Centers. Register for your FREE membership which will allow you to browse our offerings and register for the FREE programs that interest you!

**Free Fall
Activity
Registration Is
Now Available!**

Scan the QR Code



Or go to: [https://
secure.rec1.com/OH/
cleveland-oh/catalog](https://secure.rec1.com/OH/cleveland-oh/catalog)

For questions or concerns contact your Neighborhood Resource & Recreation Center (NRRC)



Daily NRRC Programs



Scan the QR code
for individual
Neighborhood
Resource &
Recreation Center
details and
schedules.

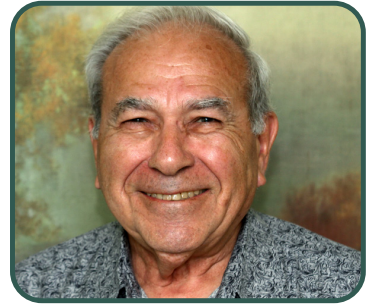
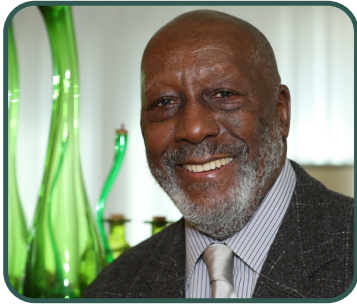


FREE!

After School
MEAL
PROGRAM

**Free After School Meals Program
for ages 18 & under**

Monday thru Friday, and on Saturdays.
Contact your NRRC for serving hours.



Cleveland CARE CALLS



FOR CLEVELAND SENIOR CITIZENS 60 YEARS OF AGE AND OLDER OR ADULTS 18-59 WITH A DISABILITY

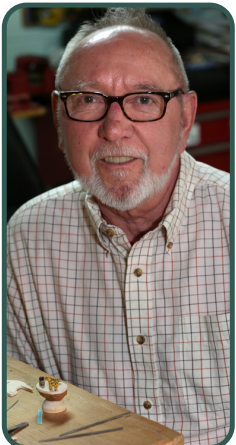
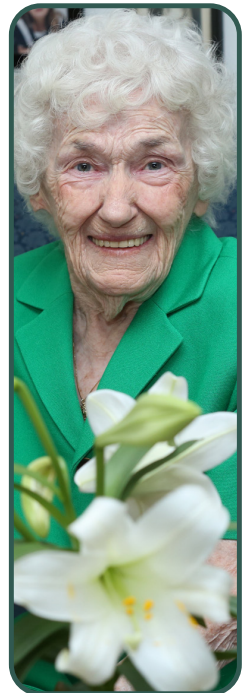
Cleveland Care Calls is an automated telephone reassurance system being offered to Cleveland Seniors 60 and over or adults 18-59 with a disability by the **Department of Aging and Public Safety**. Through this computerized system, the individual receives a call, on the days they request, Monday through Friday, to check on their well-being.



They can select a time to receive the call between **7 A.M. - 11 A.M.**. If the individual does not respond to his/her call:



- System will make several additional attempts in a thirty (30) minute period.
- If no response within the thirty minute period, the Department of Aging will then contact any person that the senior has designated as an emergency contact.
- If the individual or any of his/her contacts cannot be reached, the Department of Public Safety may be asked to make a home check on the individual in question.



To participate in the **Cleveland Care Calls Program** an application must be completed.

Please tell your older neighbors and friends, especially those who are homebound, about this service.

For further information, please contact the **Cleveland Care Calls Project Director** at **216-664-6316** or **216-664-2833**.



Registration Process

The City of Cleveland is proud to have partnered with CivicRec, a cloud-based solution that allows our residents greater visibility into offered parks and recreation department activities, classes, sports, youth leagues, memberships and online registration.

We now have an interactive online catalog of all of our activities, programs and events where you can browse, select and register.

HOW TO CREATE AN ACCOUNT

1. Select **Login/Create Account** in the upper left corner, then select **Create Your New Parks & Recreation Account**.
2. On mobile devices, select **Account** in the upper right corner and click **Sign Up**.
3. Fill out the required information to **receive text alerts** (i.e. class cancellations, facility closings), indicate **"Can Receive Text Messages"** next to your cell number.
4. To receive important notifications, **opt-in to receive all communication types** (courtesy notifications, critical announcements, upcoming events) Additional household members (spouse, children, etc.) may be added at any time in your **Account Settings**. Keep your entire household on one account! Browse our catalog for our facility rentals for your upcoming events and make a reservation online.

HOW TO OBTAIN A MEMBERSHIP ID

To Register for any activity or program it is required for all users to obtain a membership id.

1. Click **"Add to Cart"**.
2. Select **Review Transaction**.
3. If you wish to register for the activities now, you can select **"Browse Catalog"**.
4. Make sure to select the correct account member before adding it to your cart. This can be found on the right-hand side of the screen, where it says, **ACCOUNT MEMBERS**.
5. Once the membership/program/activity has been added to your cart, click **checkout** to finish your transaction.
6. A series of prompts/waivers will follow that need to be answered and agreed to.

HOW TO REGISTER FOR A PROGRAM/ACTIVITY

1. Select the catalog tab for the desired **ACTIVITIES**.
2. Browse for the program/activity you are interested in and select it.
3. Make sure to select the correct account member before adding it to your cart. This can be found on the right-hand side of the screen, where it says, **ACCOUNT MEMBERS**.
4. Once the program/activity has been added to your cart, click **checkout** to finish your transaction.
5. A series of prompts/waivers will follow that need to be answered and agreed to.

URL & QR Code:

<https://secure.recl.com/OH/cleveland-oh/catalog>



Please Note: If you do not have access to register online, please complete the form on **page 25** for the programs described on pages **13-18**.



Neighborhood Resource & Recreation Center Registration Form

Type of participant: Child Adult

Participant Full Name: _____ Male Female Age: _____

Grade Level: _____ DOB: _____ Race: (Optional) _____

School Name (if applicable) _____

Program _____

Type of participant: Child Adult

Participant Full Name: _____ Male Female Age: _____

Grade Level: _____ DOB: _____ Race: (Optional) _____

School Name (if applicable) _____

Program _____

Type of participant: Child Adult

Participant Full Name: _____ Male Female Age: _____

Grade Level: _____ DOB: _____ Race: (Optional) _____

School Name (if applicable) _____

Program _____

Do you currently have a rec center number? Yes No Unsure

If yes, indicate your home Rec Center: _____

Adult Registrant or Parent/Guardian Contact Information

Name: _____ Phone: _____

Address: _____ ZIP: _____ Email: _____

Sign me up for the Mayor's Office newsletter: Yes No

Authorization: WAIVER OF LIABILITY (If under 18, parent/guardian must complete)

I consent to the above person's participation in the activities and agree on behalf of myself, or minor child, that I assume the risk of accident, injuries or property damage sustained from any cause in connection with my (or my child's) participation in the activities. I voluntarily release and hold harmless the City (including its officers, agents, employees and volunteers) from any liability for an accident, injury or property damage (except to the extent cause by the City's active negligence or willful misconduct). I understand that I am responsible for the registration policies and procedures outlined in the brochure.

Parent/Guardian's Printed Full Name

Add Signature (if printed)

Date





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On Social Media:**



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CITY OF CLEVELAND
Mayor Justin M. Bibb

