



# Options Counseling

Is a service to assist you and your caregivers in making informed decisions about long term services and support to fit your individual needs.



## Counselors:

- Provide Decision Support & Education
- Assist in Accessing Community Support
- Explore Short and/or Long Term Support Options
- Consider Individual's Values and Preferences
- Promote Person– Centered Planning

## Contact the Cleveland Department of Aging

75 Erieview Plaza, Room 201  
Cleveland, OH 44114  
[aging@clevelandohio.gov](mailto:aging@clevelandohio.gov)

# 216-420-2833



**CITY OF CLEVELAND**  
Mayor Justin M. Bibb

**Aging & Disability**

**RESOURCE NETWORK**  
Cuyahoga • Geauga • Lake • Lorain  
Medina Counties

*In partnership with the Aging and Disability Resource Network, coordinated by the Western Reserve Area Agency on Aging*

This program is made possible through a grant from the Ohio Department of Aging through the Western Reserve Area Agency on Aging (WRAAA). There is no charge for this service; however, providing the opportunity for clients to make a donation is a requirement of the WRAAA. Donations are accepted and can be sent to the Cleveland Department of Aging, 75 Erieview Plaza, Floor 2, Cleveland, Ohio 44114. If you have any questions or concerns, please contact the Cleveland Department of Aging at 216-664-2833. The number for the Long Term Care Ombudsman serving Cuyahoga, Lake, Lorain, Geauga and Medina counties is 216-696-2719.