

# CLEVELAND POLICE SURVEY - 2018

June 1-13, 2018

N=1001 adults

Q9. Now, I'm going to ask you about a few public agencies. For each one, please tell me if you think they are doing an excellent, good, not so good, or poor job overall.

Q9A. The Cleveland Division of Police	Excellent	14%
	Good	48%
	<b>Total Positive</b>	<b>62%</b>
	Not so Good	24%
	Poor	12%
	<b>Total Negative</b>	<b>36%</b>
	[VOL] Don't Know	2%
Q9B. The Cleveland Division of Fire	Excellent	30%
	Good	59%
	<b>Total Positive</b>	<b>89%</b>
	Not so Good	4%
	Poor	2%
	<b>Total Negative</b>	<b>6%</b>
	[VOL] Don't Know	5%
Q9C. Cuyahoga County Sheriff's Department	Excellent	15%
	Good	48%
	<b>Total Positive</b>	<b>63%</b>
	Not so Good	19%
	Poor	7%
	<b>Total Negative</b>	<b>26%</b>
	[VOL] Don't Know	11%
Q10. In general, how safe do you feel in the City of Cleveland? Do you feel very safe, somewhat safe, not too safe, or not safe at all?	Very safe	23%
	Somewhat safe	52%
	<b>Total safe</b>	<b>75%</b>
	Not too safe	16%
	Not at all safe	9%
	<b>Total not safe</b>	<b>25%</b>
	[VOL] Don't know/refused	1%
Q11. In general, how safe do you feel in your neighborhood? Do you feel very safe, somewhat safe, not too safe, or not safe at all?	Very safe	36%
	Somewhat safe	45%
	<b>Total safe</b>	<b>81%</b>
	Not too safe	13%
	Not at all safe	6%
	<b>Total not safe</b>	<b>19%</b>
	[VOL] Don't know/refused	0%
Q12. If you were in trouble, how likely would you be to ask a Cleveland Police officer for help? Would you be very likely, somewhat likely, not too likely, or not likely at all?	Very likely	44%
	Somewhat likely	34%
	<b>Total likely</b>	<b>78%</b>
	Not too likely	13%
	Not all likely	8%
	<b>Total not likely</b>	<b>21%</b>
	[VOL] Don't know/refused	1%

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Q13. For each of the following items, please tell me how good of a job you think the Cleveland Division of Police is doing at that item. Are they doing an excellent job, a good job, a not so good job, or a poor job?

Q13A. Treating all racial and ethnic groups equally	Excellent	11%
	Good	32%
	<b>Total Positive</b>	<b>44%</b>
	Not so Good	30%
	Poor	22%
	<b>Total Negative</b>	<b>52%</b>
	[VOL] Don't Know	5%
Q13B. Serving people in your neighborhood	Excellent	16%
	Good	46%
	<b>Total Positive</b>	<b>62%</b>
	Not so Good	24%
	Poor	11%
	<b>Total Negative</b>	<b>35%</b>
	[VOL] Don't Know	3%
Q13C. Controlling crime in your neighborhood	Excellent	15%
	Good	45%
	<b>Total Positive</b>	<b>60%</b>
	Not so Good	26%
	Poor	10%
	<b>Total Negative</b>	<b>37%</b>
	[VOL] Don't Know	3%
Q13D. Controlling crime in Cleveland	Excellent	10%
	Good	40%
	<b>Total Positive</b>	<b>50%</b>
	Not so Good	31%
	Poor	15%
	<b>Total Negative</b>	<b>47%</b>
	[VOL] Don't Know	3%
Q13E. Using the appropriate level of force when stopping, questioning, or arresting someone	Excellent	10%
	Good	38%
	<b>Total Positive</b>	<b>48%</b>
	Not so Good	29%
	Poor	16%
	<b>Total Negative</b>	<b>45%</b>
	[VOL] Don't Know	6%
Q13F. Officer training	Excellent	10%
	Good	38%
	<b>Total Positive</b>	<b>48%</b>
	Not so Good	25%
	Poor	13%
	<b>Total Negative</b>	<b>38%</b>
	[VOL] Don't Know	14%

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Q14. Next, I'm going to ask you about a number of groups in the Cleveland community and for each one, please tell me if you think the Cleveland Police treats them the same as other members of the community or not as well.

Q14A. African-Americans	Treats the Same	25%
	Not as well	68%
	[VOL] Don't Know	7%
Q14B. Hispanics or Latinos	Treats the Same	33%
	Not as well	55%
	[VOL] Don't Know	12%
Q14C. Young people	Treats the Same	35%
	Not as well	54%
	[VOL] Don't Know	11%
Q14D. Homeless people	Treats the Same	30%
	Not as well	53%
	[VOL] Don't Know	17%
Q14E. People with mental illness or special needs	Treats the Same	38%
	Not as well	48%
	[VOL] Don't Know	14%

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Q15. Now, I am going to read you a list of ways in which some people have interacted with the Cleveland Division of Police. Please tell me if, in the last year, you have interacted with the Cleveland Division of Police in this way, or if you know a close family member, friend, or neighbor who has. **[MULTIPLE RESPONSES ACCEPTED FOR 'YES']**

Q15A. Been stopped by the Cleveland Police while you were in a car	Yes, self	24%
	Yes, family/ friend/ neighbor	21%
	<b>Total Yes</b>	<b>39%</b>
	No	60%
	[VOL] Don't Know	1%
Q15B. Been involved in a traffic accident that was reported to police, or received a moving violation like a speeding ticket	Yes, self	19%
	Yes, family/ friend/ neighbor	19%
	<b>Total Yes</b>	<b>34%</b>
	No	64%
	[VOL] Don't Know	2%
Q15C. Been questioned by the Cleveland Police at home, when you did not request them to come to your home	Yes, self	11%
	Yes, family/ friend/ neighbor	14%
	<b>Total Yes</b>	<b>23%</b>
	No	75%
	[VOL] Don't Know	2%
Q15D. Been arrested	Yes, self	9%
	Yes, family/ friend/ neighbor	18%
	<b>Total Yes</b>	<b>25%</b>
	No	74%
	[VOL] Don't Know	1%
Q15E. Called 911 or the Cleveland Police to report a crime	Yes, self	17%
	Yes, family/ friend/ neighbor	16%
	<b>Total Yes</b>	<b>30%</b>
	No	69%
	[VOL] Don't Know	1%

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Q16. Still thinking about your most significant interaction with the Cleveland Police in the last 12 months, please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements as it relates to that specific experience. Or you can tell me it doesn't apply.

[ASKED IF 'YES, SELF' IN ANY Q15A-Q15E; N=402]

Q16A. The officers answered all my questions	Strongly Agree	35%	
	Somewhat Agree	23%	
	<b>Total Agree</b>	<b>58%</b>	
	Somewhat Disagree	17%	
	Strongly Disagree	14%	
	<b>Total Disagree</b>	<b>31%</b>	
		Don't Know/ Doesn't Apply	11%
Q16B. The officers listened to what I had to say	Strongly Agree	35%	
	Somewhat Agree	23%	
	<b>Total Agree</b>	<b>59%</b>	
	Somewhat Disagree	15%	
	Strongly Disagree	18%	
	<b>Total Disagree</b>	<b>33%</b>	
		Don't Know/ Doesn't Apply	9%
Q16C. The officers kept me informed about what would happen next	Strongly Agree	33%	
	Somewhat Agree	25%	
	<b>Total Agree</b>	<b>59%</b>	
	Somewhat Disagree	15%	
	Strongly Disagree	15%	
	<b>Total Disagree</b>	<b>31%</b>	
		Don't Know/ Doesn't Apply	10%
Q16D. The officers were polite in how they spoke to me	Strongly Agree	36%	
	Somewhat Agree	28%	
	<b>Total Agree</b>	<b>64%</b>	
	Somewhat Disagree	16%	
	Strongly Disagree	14%	
	<b>Total Disagree</b>	<b>30%</b>	
		Don't Know/ Doesn't Apply	6%
Q16E. The officers treated me with respect	Strongly Agree	40%	
	Somewhat Agree	31%	
	<b>Total Agree</b>	<b>71%</b>	
	Somewhat Disagree	12%	
	Strongly Disagree	12%	
	<b>Total Disagree</b>	<b>24%</b>	
		Don't Know/ Doesn't Apply	5%

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Q16F. The officers explained their reason for stopping, questioning, or interacting with me	Strongly Agree	42%
	Somewhat Agree	25%
	<b>Total Agree</b>	<b>68%</b>
	Somewhat Disagree	15%
	Strongly Disagree	8%
	<b>Total Disagree</b>	<b>23%</b>
Don't Know/ Doesn't Apply		9%
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Q16G. The officers did not detain me for longer than was necessary	Strongly Agree	40%
	Somewhat Agree	21%
	<b>Total Agree</b>	<b>61%</b>
	Somewhat Disagree	15%
	Strongly Disagree	9%
	<b>Total Disagree</b>	<b>24%</b>
Don't Know/ Doesn't Apply		15%
<hr/>		
Q16H. The officers did not use more force than was necessary	Strongly Agree	39%
	Somewhat Agree	23%
	<b>Total Agree</b>	<b>62%</b>
	Somewhat Disagree	11%
	Strongly Disagree	7%
	<b>Total Disagree</b>	<b>18%</b>
Don't Know/ Doesn't Apply		20%

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Q17. Overall, do you approve or disapprove of how the Cleveland Police handled your situation? [ASKED IF 'YES, SELF' IN ANY Q15A-Q15E; N=402]	Strongly approve	30%
	Somewhat approve	34%
	<b>Total approve</b>	<b>64%</b>
	Somewhat disapprove	16%
	Strongly disapprove	16%
	<b>Total disapprove</b>	<b>32%</b>
	[VOL] Don't Know	4%
Q18. Overall, do you approve or disapprove of how the Cleveland Police handled this situation with your family, friend, or neighbor? [ASKED IF 'YES, FAMILY/FRIEND/ NEIGHBOR' IN ANY Q15A-Q15E; N=409]	Strongly approve	19%
	Somewhat approve	37%
	<b>Total approve</b>	<b>56%</b>
	Somewhat disapprove	18%
	Strongly disapprove	19%
	<b>Total disapprove</b>	<b>37%</b>
	[VOL] Don't Know	7%
Q19. And to the best of your knowledge, have you or anyone you personally know believe they have been treated differently by the Cleveland Police because of their race or ethnicity in the past year?	Yes, self	7%
	Yes, someone you know	22%
	Yes, both	13%
	<b>Total Yes</b>	<b>42%</b>
	No	56%
	[VOL] Don't Know	3%
Q20. And to the best of your knowledge, have you or anyone you personally know been the victim of excessive force from the Cleveland Police in the past year?	Yes, self	4%
	Yes, someone you know	16%
	Yes, both	6%
	<b>Total Yes</b>	<b>26%</b>
	No	71%
	[VOL] Don't Know	2%

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## QUESTIONS FOR CLASSIFICATION PURPOSES

Q21. Sex	Male	48%
	Female	52%
Q22. Age	18-34	33%
	35-49	33%
	50-64	15%
	65+	15%
	[VOL] Refused	4%
Q6/7. Race Self-ID	White	32%
	African American	52%
	Hispanic or Latino	10%
	Asian-American	1%
	Native American	1%
	Other	2%
	[VOL] Don't Know Refused	2%
Q23. From which of the following places do you hear the most information about Cleveland Police? <b>[MULTIPLE RESPONSES ACCEPTED]</b>	Local TV news	75%
	Radio	26%
	The Cleveland Plain Dealer, online or in print	16%
	Other newspapers, online or in print	14%
	Other websites	10%
	Word of mouth	35%
	Social media	39%
	[VOL] Don't know/Refused	1%
Q24. What is the highest level of schooling you've completed?	Grades 1-8	0%
	Grades 9-11	5%
	High school graduate / GED	46%
	Some college / Vocational Training	27%
	College graduate	16%
	Post graduate / Professional School	5%
	[VOL] Refused	1%

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Q25. Which of the following categories best describes your total household income in 2017 - just stop me when I get to the right one?	Under \$10,000	7%
	\$10,001-\$20,000	11%
	\$20,001-\$30,000	12%
	\$30,001-\$40,000	14%
	\$40,001-\$50,000	14%
	\$50,001-\$75,000	11%
	\$75,001-\$100,000	6%
	Over \$100,000	3%
	[VOL] Don't Know/Refused	22%
Q26. Where would you say most of your ancestors lived? [ASKED IF 'HISPANIC OR LATINO' IN Q6/7; N=100]	Puerto Rico	45%
	Ecuador	1%
	Mexico	26%
	Dominican Republic	8%
	Guatemala	2%
	El Salvador	2%
	Other	3%
		[VOL] Don't Know / Refused
Q29. Regions	1 - 44102, 44107, 44111, 44130, 44135	25%
	2 - 44109, 44113, 44134, 44144	16%
	3 - 44101, 44103, 44106, 44114, 44115, 44127	17%
	4 - 44104, 44105, 44120, 44122, 44125, 44128	25%
	5 - 44108, 44110, 44112, 44117, 44119, 44121	15%
	Other	2%

**\*\*Due to rounding, "totals" of the individual components may differ by +/-1.**