



CITY OF CLEVELAND
Mayor Frank G. Jackson

February 20, 2013

Dear Certified Firms:

The Office of Equal Opportunity (OEO) is happy to share that we have formally moved into the implementation phase of B2GNow, our web-based contract compliance system. As shared during the Quarterly Contractors meetings held in 2012, the purpose in purchasing this system was for OEO to be much more efficient as the system allows for real time compliance and moves us away from a paper-intensive system.

Effective January 1, 2013, we moved into the implementation phase. A core component of the system is Certification. Effective March 1, 2013, **all certification and recertification applications must be submitted electronically**. To submit an application online please go to <https://cleveland.diversitycompliance.com>.

Should you require technical assistance and/or have questions regarding the system, please do not hesitate to contact Certification Officers, Shanelle Johnson and Carol Whitaker.

Sincerely,

Natoya J. Walker Minor

Natoya J. Walker Minor
Chief, Public Affairs &
Director, Office of Equal Opportunity