



CITY OF CLEVELAND
Mayor Frank G. Jackson

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City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #10

CLEVELAND – In accordance with Mayor Frank G. Jackson’s recent Proclamation of Civil Emergency, the City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). [Click here to view the mayor’s declaration](#). While the Centers for Disease Control & Prevention (CDC), and the Ohio Department of Health (ODH) have not declared an official order, the City of Cleveland strongly advises citizens to remain at home unless it is absolutely necessary to leave.

Six New Confirmed Cases of COVID-19 in Cleveland

The Cleveland Department of Public Health (CDPH) today has been notified of six more confirmed test results for coronavirus (COVID-19) in residents of the city. This brings the total to thirteen confirmed cases. The new cases include males and females, whose ages range from 20’s-60’s. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

In order to protect the individuals’ privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to this new case.

Small Business Resources

Mayor Frank G. Jackson’s administration will be submitting to Cleveland City Council, legislation allowing for a six-month deferral of payments on economic development loans issued by the City. Legislation will be considered by City Council on March 23, 2020. The

legislation will authorize the Director of Economic Development to defer payment on most loans and to seek the consent of lenders on other loans.

This deferral will provide breathing space for our borrowers to adapt to the circumstances caused by COVID-19. “A six month deferral will relieve some of the debt burden on our borrowers, reducing costs to businesses, during the enforced closures to protect public health,” said Mayor Frank G. Jackson.

The Department of Economic Development has several low-cost sources of financing that can assist retail and manufacturing businesses. Staff are available to respond to e-mail inquiries during the ongoing building closures.

Additionally, Ohio Governor Mike DeWine and Lt. Governor Jon Husted today announced that the U.S. Small Business Administration (SBA) has approved their request to allow small businesses and nonprofits in Ohio to apply for low-interest, long-term loans of up to \$2 million through the SBA’s Economic Injury Disaster Loan program. Loan applications for the SBA loan can be [completed online](#), or applicants can obtain a paper application by calling 1-800-659-2955. For more information about the loan program, visit SBA.gov/Disaster. [Click here for a checklist](#).

Other federal, state and local organizations are also taking action in response to the current economic situations. [Download a list here](#).

Cleveland Division of Police

Members of the Department of Public Safety, Divisions of Police, Fire and Emergency Medical Service continue to work to ensure the safety of the residents of and visitors to the City of Cleveland. In order to maintain a continuance of service, police officers, firefighters and paramedics must take all necessary precautions to support their own personal health and safety. While safety forces do have Personal Protective Equipment which can be utilized during the course of their duties, there are other policies and procedures being implemented to keep them safe so that they can continue to serve the public.

- **Save Time, File Online:** Online reporting is one way to avoid contact with people and adhere to guidelines regarding social distancing. Online reporting can help you do your part to keep our officers safe. The Cleveland Division of Police offers online reporting for minor offenses including:
 - Property Damage (accidental or with criminal intent)
 - Petty Theft (value NOT exceeding \$1,000.00)
 - Lost Property
 - Theft (value exceeding \$1,000.00)
 - Theft from Vehicle
 - Theft of Credit Card
 - Supplemental Reports

*Users must be 18 or older and have an email address to use the online reporting system. Go to <https://secure.coplogic.com/dors/startreport/176231500>

During the COVID-19 Coronavirus pandemic, members of the Division of Police will continue to enforce laws and codified ordinances. Officers will not stop arresting offenders when necessary, nor will they completely stop issuing citations and towing vehicles. Officers shall, at times, issue a summons in lieu of arrest to those offenders for **traffic or non-violent misdemeanor** warrants or for non-violent misdemeanor offenses.

Officers will continue to arrest on offenses of a felony or violent nature, including but not limited to assaults, aggravated menacing, sexual offenses, arson, domestic violence, inciting violence, inducing panic and others.

The main directive of the Cleveland Division of Police Bureau of Traffic will be high visibility patrols and handling motor vehicle crashes throughout the city. The Bureau of Traffic will continue to assist Basic Patrol in handling motor vehicle crashes and traffic related issues. Parking violations and tows will continue especially for those vehicles blocking the flow of traffic, substantially inhibiting the flow of traffic, and/or those left in hazardous locations.

Department of Public Utilities

As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via cpp.org/Contact.

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

To date:

- **CPP has reconnected 53 total customers as of 3/19/20.**
- **CWD has reconnected 319 total customers as of 3/19/20**

New State Guidelines

In his daily press conference, Governor DeWine has announced several new guidelines. Some of today's announcements include:

- An executive order that will expand access to medical and behavioral health services using telehealth. Click here for a [copy of the order](#).
- Internet cafes will be ordered to close.

- Governor strongly recommends that all employers screen employees and check temperatures daily to help protect against the spread of COVID-19. [Click here for supplemental information and guidance is attached.](#)
- Ohioans can apply for unemployment benefits online 24 hours a day, seven days a week, at unemployment.ohio.gov. It is also possible to file by phone at **877-644-6562** or TTY at **888- 642-8203, Monday through Friday 8 a.m. to 5 p.m.** Employers with questions should email UCTech@jfs.ohio.gov.

[View the governor's announcements here.](#)

[View a handy graphic explaining how to #flattenthecurve.](#)

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2:](#) - March 11, 2020
- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) – March 18, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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