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CITY OF CLEVELAND
Mayor Frank G. Jackson



FOR IMMEDIATE RELEASE:
March 21, 2020

City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #12

CLEVELAND – In accordance with Mayor Frank G. Jackson’s recent Proclamation of Civil Emergency, the City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). [Click here to view the mayor’s declaration](#). While the Centers for Disease Control & Prevention (CDC), and the Ohio Department of Health (ODH) have not declared an official order, the City of Cleveland strongly advises citizens to remain at home unless it is absolutely necessary to leave.

“Community spread is here and the number of confirmed cases in Cleveland is increasing – almost doubling – daily. One of the reasons is because the number of those being tested is also increasing,” said Mayor Frank G. Jackson. “The science shows that most will recover, but when we tell you to stay at home and practice social distancing, it is because we must take these important measures as a community now to protect those who are most vulnerable and minimize the impact and duration of the virus.”

Seven New Cases of COVID-19 in Cleveland

The Cleveland Department of Public Health (CDPH) today has been notified of seven more confirmed test results for coronavirus (COVID-19) in residents of the city. This brings the total to 24 confirmed cases. The new cases include males and females, whose ages range from 20’s-60’s. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to this new case.

Cleveland Hopkins International Airport

As Cleveland Hopkins International Airport (CLE) prepares for construction on the major upgrades to the Ground Transportation Center (GTC), operations will temporarily move to the space immediately adjacent to the Smart Parking Garage formally used as the GTC to accelerate the construction in order for the new facility to open in time for the busy Thanksgiving travel week.

All operations currently located in the GTC, will move to the temporary site starting April 1st, 2020 and remain through the completion of the project in November 2020. The temporary space will have mobility assistance available for our guests.

Financial Resource Reminders

The U.S. Small Business Administration (SBA) has approved their request to allow small businesses and nonprofits in Ohio to apply for low-interest, long-term loans of up to \$2 million through the SBA's Economic Injury Disaster Loan program. Loan applications for the SBA loan can be [completed online](#), or applicants can obtain a paper application by calling 1-800-659-2955. For more information about the loan program, visit [SBA.gov/Disaster](https://www.sba.gov/Disaster). [Click here for a checklist](#).

Department of Public Utilities Reminders

As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via cpp.org/Contact.

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

New State Guidelines

In his daily press conference, Governor DeWine has announced several new guidelines.

[View the governor's announcements here.](#)

[View a handy graphic explaining how to #flattenthecurve.](#)

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2](#): - March 11, 2020
- [Update #3](#) – March 12, 2020

- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) – March 18, 2020
- [Update#10](#) – March 19, 2020
- [Update #11](#) - March 20, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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