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CITY OF CLEVELAND
Mayor Frank G. Jackson

FOR IMMEDIATE RELEASE:
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City Provides General Updates on Coronavirus (COVID-19) Protocols -Update #23

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Mayor Frank G. Jackson has extended the Proclamation of Civil Emergency through April 30, 2020. [Click here to view the mayor's declaration.](#)

“Today, the City of Cleveland was informed of a second resident who passed away from complications related to coronavirus. I extend my sincere condolences to their family and friends,” said Mayor Frank G. Jackson. “As I’ve said, we will see more cases, and more fatalities in the days and weeks ahead because this virus doesn’t care about your age, your income or your race – no one is immune.”

Essential services such as Police, Fire, EMS, waste collection and Utilities are fully operational.

[View a brief video reminder from the mayor about staying safe and adhering to the social distancing guidelines.](#)

Second Death Confirmed, 8 New Cases of Coronavirus in Cleveland

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to any COVID-19 cases.

The Cleveland Department of Public Health has been notified of a second resident who passed away from complications related to COVID-19. The patient was in their 80's.

The Department has also been notified of 8 more confirmed test results for coronavirus in residents of the city. This brings the total to 128 confirmed cases. The new cases include males and females, whose ages range from their 50's to 80's. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

As of today, there have been more than 200,000 confirmed cases and 4,600 deaths related to COVID-19 in the United States.

View the Cuyahoga County Department of Public Health's map showing the confirmed [cases by zip code throughout Cuyahoga County](#).

Mayor Jackson Hosts Press Conference on Friday, April 3

Mayor Jackson will host a press conference on Friday, April 3 at 10:15 a.m. to provide updates on coronavirus. This event is media-only. Location information will be provided April 2.

Ohio National Guard / Temporary Hospital Spaces

Liaison officers from the Ohio National Guard and additional service members are currently supporting the state by conducting site assessments and liaising with community leaders. This assessment is for the Governor and state to evaluate how to expand medical capacity around Ohio. The assessment includes understanding the equipment, personnel, and facility requirements to support our hospital systems during COVID-19 response. The Ohio National Guard stands ready to assist communities across the state to fight Coronavirus.

The City of Cleveland continues to follow the guidelines of the governor in regards to temporary hospitals. The City is unable to speculate regarding potential sites. The City will provide additional information as soon as it is available. [View ODH's graphic on hospital preparedness regions](#).

Department of Public Utilities

As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call 216-664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open

8:00 a.m.-5:00 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513.

To date:

- CPP has reconnected 68 total customers
- CWD has reconnected 612 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

State & Federal Updates

- [View the governor's daily updates here.](#)
- **Tax Deadline Extension Reminder:** : The Ohio house voted to extend the mail-in ballot period for the primary election to April 28 and extend the state's income tax return deadline to July 15. Request a ballot by calling 216-443-VOTE. [View the bill summary with additional provisions here.](#)
- **Economic Impact Payments Reminder:** The Treasury Department and the Internal Revenue Service announced that distribution of economic impact payments will begin in the next three weeks and will be distributed automatically. [More information here.](#)

Code Red

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2:](#) - March 11, 2020
- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020

- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) –March 18, 2020
- [Update#10](#) –March 19, 2020
- [Update #11](#)- March 20, 2020
- [Update # 12](#)-March 21, 2020
- [Update #13](#) –March 22, 2020
- [Update #14](#) –March 23, 2020
- [Update #15](#) –March 24, 2020
- [Update #16](#) –March 25, 2020
- [Update #17](#) –March 26,2020
- [Update #18](#) –March 27, 2020
- [Update#19](#) – March 28, 2020
- [Update # 20](#)- March 29, 2020
- [Update #21](#) –March 30, 2020
- [Update #22](#) - March 31, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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