



CITY OF CLEVELAND  
Mayor Frank G. Jackson



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**FOR IMMEDIATE RELEASE:**

**July 13, 2020**

## **City of Cleveland Provides General Updates on Coronavirus & Safety - **Update #134****

**CLEVELAND** – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on June 24, extending the City’s Proclamation of Civil Emergency through July 31, 2020. The order was amended to include a mask mandate on July 3. [Click here to view the order.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

### **66 New Confirmed Coronavirus Cases Reported in Cleveland**

The Cleveland Department of Public Health (CDPH) has been notified of 66 more confirmed cases coronavirus in city residents and no new fatalities. **This brings the total to 3,248 confirmed cases in the City of Cleveland and 77 fatalities.** The new confirmed cases include males and females whose ages range from under 5 years old to their 90s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms.

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. [View the dashboard here.](#) For individuals’ privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

### **Mayor Jackson to Hold Tele Town Hall on July 14**

On Tuesday, July 14 at 5:50 p.m., Mayor Jackson will hold a tele town hall to engage with residents in a conversation about COVID-19, violence and crime prevention as part of his “Toward a Great Cleveland: Eliminating Inequity, Disparity and Racism in the City of Cleveland” series. To register for this free 1.5 hour event, visit [www.clevelandohio.gov/teletownhall](http://www.clevelandohio.gov/teletownhall).

The night of the event, registered participants will receive a phone call. To participate, simply answer the call. To watch on Facebook, visit our page at [www.facebook.com/CityofCleveland](https://www.facebook.com/CityofCleveland).

### **City of Cleveland Statement on Consent Decree Audit**

There is work to be done in order to have a fair and balanced disciplinary system that all Clevelanders and the Division of Police can believe in. Still, significant progress has been made in the functioning of the Office of Professional Standards (OPS), the Civilian Police Review Board

and the Division's office of Internal Affairs. Hundreds of OPS backlogged investigations of civilian complaints have been completed; and, all involved are committed to timely and thorough completion of current investigations and dispositions.

We will review the audit and consider all recommendations.

### **Road Improvements Announced for Wards 11 & 15**

On Monday, July 27, 2020, Dominion Energy Ohio's gas pipeline infrastructure replacement project will begin on the following streets:

- Desmond Avenue – From West 95<sup>th</sup> Street to West 91<sup>st</sup> Street
- Detroit Avenue – From West 96<sup>th</sup> Street to West 89<sup>th</sup> Street
- West 95<sup>th</sup> Street – From Detroit Avenue to Desmond Avenue
- West 93<sup>rd</sup> Street – From Detroit Avenue to Desmond Avenue
- West 91<sup>st</sup> Street – From Detroit Avenue to Desmond Avenue

The improvements include replacing the old steel mainline with a new plastic mainline in the sidewalk area. A work zone will be established which will allow two-way traffic with traffic control personnel present to help direct traffic flow. Access to adjacent driveways will be maintained throughout construction. All work zones will be removed at the end of each work day. The work on the project will take place Monday through Friday from 7 a.m. to 5 p.m.

This project is scheduled for completion in September 2020 and completion of restoration by November 2020. Questions? Contact Matt Lenke - Hill International at (330) 353-7111.

***Editor's Note:** Road construction invariably presents hazards to the public. All travelers are urged to use caution in construction zones. Public safety and the safety of workers is a top priority.*

### **City of Cleveland Acquires All-Electric Vehicles**

The City of Cleveland has acquired three all-electric vehicles in an effort to become more sustainable and green. The vehicles will be used by the Division of Parking, Department of Building and Housing and Division of Motor Vehicle Maintenance. These three cars are the first of the city's goal to reach its first fleet of all-electric vehicles, a total of 10 cars. The new vehicles will be stored and charged in the Willard Park Garage. Residents can expect to see the all-electric vehicles on the road as soon as this week.

### **Service Update at Cleveland Hopkins International Airport**

Starting on July 20<sup>th</sup>, 2020, Ultimate Air Shuttle will restart their scheduled service to Cincinnati Municipal Lunken Airport (LUK) from Burke Lakefront Airport (BKL) twice daily.

"We welcome Ultimate Air Shuttle back to Burke Lakefront," said Airport Director Robert Kennedy. "We appreciate that they are going above and beyond to keep our guests safe and healthy while providing exceptional service."

Staff will adhere to CDC guidelines to ensure passenger safety including: temperature checks for passengers, personnel and crew members, brief questionnaire for passengers, face coverings for both staff and passengers, social distancing in facilities and aircraft, no-touch ID checks, new cleaning procedures for aircraft, lounge areas, transport vans, along with protective plexi shields installed to check-in podiums.

Ultimate Air Shuttle provides service utilizing 30 Passenger Dornier 328 and Embraer 135LR jets.

The BKL to LUK service began in October 2015. In the few months of operation in 2015, Ultimate Air Shuttle served 2,381 passengers but demand increased dramatically and the airline served 22,590 in 2019.

The flights operate Monday through Friday:

Departs LUK 6:45 AM Arrive BKL 7:27 AM Departs BKL 7:55 AM Arrives LUK 8:37PM	Departs LUK 5:15 PM Arrive BKL 5:57 PM Departs BKL 6:20 PM Arrives LUK 7:02 PM
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### **The West Side Market Announces New Hours of Operation**

Effective August 3, 2020, the West Side Market will be open Mondays, Wednesdays and Fridays from 8 a.m. to 5 p.m., Saturdays from 7 a.m. to 5 p.m. and Sundays from 10 a.m. to 4 p.m.

### **REMINDER: City Excise Tax Payment Extension**

The Commissioner of the Division of Assessments and Licenses is authorized to extend excise tax (admissions, parking, motor vehicle lessor and transient occupancy) payment deadlines to July 20 in response to the coronavirus pandemic. Federal, state and local governments use various strategies to propose due date relief to businesses through tax guidance and legislation. This proposal extends the April, May and June excise tax payment due dates to July 20 without incurring interest and penalties. The goal is to provide cash flow flexibility to taxpayers that cannot timely pay their excise tax obligation and provide guidance to individual taxpayer(s) through administrative rulings to address issues resulting from the national pandemic on a case by case request including statutory timing deadlines of administrative processes.

### **Department of Public Utilities Customer Reconnection Updates**

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call (216) 664-3130 and Cleveland Public Power customers should call (216) 664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 134 total customers
- CWD has reconnected 1,581 total customers

Cleveland Water customers can make payments and manage their account at [myclevelandwater.com](http://myclevelandwater.com) or by calling (216) 664-3130. Questions can be submitted via the inquiry form at [clevelandwater.com/ask-a-question](http://clevelandwater.com/ask-a-question). CPP customers can make payments and manage their account at [cpp.org](http://cpp.org). Inquiries and questions can be submitted via [www.cpp.org/Contact](http://www.cpp.org/Contact). Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate checks.

## Other Important Reminders

### Mayor Jackson Announces Restart CLE

Mayor Jackson has unveiled his strategic plan for the recovery of Cleveland's economy amid the coronavirus pandemic. As the city began this recovery planning process, it engaged experts from Cleveland State University and local medical institutions and made a deliberate choice to build from a health and medical perspective in order to protect those at risk from the coronavirus and then incorporate economic and social support to help the people and businesses who need assistance.

[View Mayor Jackson's full plan here.](#)

[View Mayor Jackson's Facebook Live announcement here.](#)

### List: Cleveland COVID-19 Testing Sites

Testing for those with COVID-19 symptoms or who have been exposed to someone with COVID-19 is available at the local federally-qualified health centers (FQHCs) below:

#### *Neighborhood Family Practice*

- W. 117 Community Health Center – 11709 Lorain Ave.
- By appointment only
- Tests are available regardless of one's ability to pay
- Call (216) 281-0872 for information or to schedule an appointment
- Results are back in one to three days

#### *Care Alliance*

- Central Clinic - 2916 Central Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call the COVID-19 Nurse Line at (216) 535-9100 and press 6
- Testing done Mondays, Wednesdays, and Fridays from 11 a.m. to 4 p.m.
- Results are back in 24 to 48 hours

#### *The Centers*

- East Office – 4400 Euclid Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call (216) 325-WELL (9355) to talk with an access specialist, be triaged by a nurse, and schedule your telehealth visit with one of our providers for screening for a test
- Testing takes place on Wednesdays, following a Tuesday telehealth visit (required)

Check out ODH's website for a map of testing sites:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/testing-ch-centers/>

### COVID-19 Rental Assistance Program Applications Now Available

CHN Housing Partners and EDEN, Inc. announced today the details of the COVID-19 Rental Assistance Program funded by the City of Cleveland and Cuyahoga County. The program is designed to help residents of Cleveland and Cuyahoga County who are having difficulty making rental payments due to the economic impact of the pandemic and who meet income eligibility requirements. Those interested can apply at [www.neorenthelp.org](http://www.neorenthelp.org).

Cleveland Mayor Frank G. Jackson's administration allocated \$11.3 million as part of the Mayor's Restart CLE plan aimed at helping the City's residents and businesses recover from the adverse effects of the coronavirus pandemic. In addition, County Executive Budish's administration allocated \$6.8 million. The funds are a mix of Community Development Block Grant dollars and dollars from the Coronavirus Relief Fund provided by the CARES Act.

"The rental assistance program is intended to alleviate the burden on Clevelanders needing assistance as a result of the coronavirus pandemic," said Mayor Frank G. Jackson. "It is our intent that this assistance helps ease renters' worries by providing resources during these stressful and uncertain times."

CHN is the entry point to access rental assistance as well as a broad array of housing, financial counseling and referral resources. Depending on the nature of the financial hardship, Cleveland residents may be referred to EDEN for longer-term assistance.

Eligible households are those earning 120 percent of Area Median Income or less, which is up to \$90,000 in annual income for a family of four.

Eligible applicants will receive up to three months of rental assistance which will be paid directly to the landlord. Priority is given based on criteria such as eviction status, accurate information and complete documentation.

Residents should go online to [www.neorenthelp.org](http://www.neorenthelp.org) in order to apply. They must have specific documentation in order to qualify.

Required documents include:

- Verification of COVID-19 related hardship (loss of income, illness or increased expenses)
- Photo identification for all adults in the home
- Social Security cards for all household members
- Proof of income (tax returns, paystubs or fixed income benefit award letter)
- Lease agreement
- Proof of citizenship
- Copies of utility bills

CHN will also screen applicants for utility assistance programs that may help make their electric, gas and water/sewer bills more affordable. Those who qualify for rental assistance may be required to attend more in-depth financial counseling, provided by CHN, as a condition for rental assistance.

A hotline has been set up to answer questions. That number is 833-377-RENT (7368). No applications can be taken over the phone. Residents are encouraged to apply online at [www.neorenthelp.org](http://www.neorenthelp.org) and can be completed with a mobile phone. A paper application can be printed out, completed and emailed to [info@neorenthelp.org](mailto:info@neorenthelp.org) or left in the rental assistance drop box at CHN's offices located on the first floor of 2999 Payne Ave.

### **Modified Bulk Pick-Up Schedule**

Bulk pick-up has been rescheduled for the weeks of **July 6 and July 13**. Residents should follow [regular bulk pick-up guidelines](#). We appreciate residents' patience as we adjust our plans to keep our workers safe through the coronavirus pandemic. As a reminder, residents are permitted to up to three bulk items on tree lawns. More info on proper disposal:

- o Residents may leave out for collection items such as appliances, tables, chairs, mattresses, box springs, couches and furniture.
- o All mattresses, box springs and cloth furniture must be wrapped in plastic.
- o In addition to the three items, residents may leave out up to four tires.
- o The city does not accept construction material.
- o Boxes and bags are not bulk items.

### **City of Cleveland Now Accepting Applications for Recovery Response Fund**

On Thursday, June 11, Mayor Jackson announced a grant program available for businesses impacted by the civil unrest of May 30, 2020. The City of Cleveland has been engaged with Cuyahoga County, the Greater Cleveland Partnership, Downtown Cleveland Alliance (DCA) and the Cleveland Foundation to provide assistance to re-opening businesses and developed a one-stop application. Impacted businesses looking for financial assistance should apply through DCA at the following link: <https://form.jotform.com/201656956665064>. Impacted businesses throughout the City are encouraged to apply.

### **County, State & Federal Updates and Reminders**

- [View the governor's daily updates here](#)
  - o The governor has extended the Stay at Home Order
  - o **The governor launched Responsible Restart Ohio** which gives Ohioans a roadmap to reopening the state starting May 1. [View information about responsible protocols, operating requirements, sector closures and more.](#)
  - o [View supportive documents and orders released from the governor's office](#)
- **Census:** The 2020 Census is happening now. Visit [www.2020census.gov](http://www.2020census.gov)
- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

### **Federal, State and Local Tax Deadline Extension Reminder**

The Ohio House voted to extend the state's income tax return deadline to July 15. This is the same date for local and federal taxes. [View the bill summary with additional provisions here.](#)

### **CodeRED**

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

### **Previous COVID-19 Updates from the City of Cleveland**

[Click here to view previous updates.](#)

**For more information about COVID-19, visit the following:**

- [www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus)
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

### **About the City of Cleveland**

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable,

safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at [www.clevelandohio.gov](http://www.clevelandohio.gov), Twitter at @cityofcleveland or Facebook at [www.facebook.com/cityofcleveland](http://www.facebook.com/cityofcleveland).