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FOR IMMEDIATE RELEASE:

August 6, 2020

City of Cleveland Provides General Updates on Coronavirus & Safety - **Update #154**

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on July 29 extending the City's Proclamation of Civil Emergency through August 31, 2020. The order was amended to include a mask mandate on July 3. [Click here to view the order.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

39 New Confirmed Coronavirus Cases Reported in Cleveland

The Cleveland Department of Public Health (CDPH) has been notified of 39 more confirmed cases coronavirus in city residents and no new fatalities. **This brings the total to 4,402 confirmed cases in the City of Cleveland and 84 fatalities.** The new confirmed cases include males and females whose ages range from 1 year old to their 90s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms.

As of today, there are 92,273 confirmed cases and 3,348 fatalities in the State of Ohio. There are more than 4.86 million confirmed cases and 159,600 deaths in the U.S.

Reminder: The City of Cleveland will disseminate Saturday and Sunday COVID-19 numbers on its Facebook and Twitter pages when they become available.

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. [View the dashboard here.](#) For individuals' privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

City of Cleveland Update on Hopkins Airport

Cleveland Hopkins International Airport (CLE) like other airports worldwide has had a dramatic drop in air service and travelers due to the COVID-19 pandemic. Concerns over health and safety as well as quarantines, coupled with many businesses cancelling travel and leisure travelers staying home have impacted flights.

While CLE would regularly attract upwards of 11,000 to 15,000 departing passengers daily in the summer we are currently averaging 5,197 in the past seven days, compared with the 314 passengers we reported on April 20, 2020. CLE currently has nonstop service to 27 of our top 30 markets. [Click here to view regularly updated numbers](#) on airport travel on the Hopkins website.

The City of Cleveland Releases CDPH COVID-19 Non-Compliance Report

CDPH continues to monitor COVID-19 non-compliance complaints. From March 20, 2020 through August 4, 2020, CDPH has received 2,837 COVID-19 non-compliance complaints. To date, CDPH has received 1,024 mass gathering non-compliance allegations, 1,088 mask non-compliance allegations and 568 social distancing non-compliance allegations in the City of Cleveland. To view and download CDPH's COVID-19 non-compliance report, [click here](#).

Calls Regarding COVID-19 Complaints

With the passage by Cleveland City Council of an ordinance authorizing penalties for non-compliance with Mayor Jackson's mask mandate, enforcement is now in effect.

There are two numbers Clevelanders should call regarding non-compliance:

- **Business complaints:** CDPH hotline at (216) 857-7165
- **Individual or private residence complaints:** Cleveland Police non-emergency line at (216) 621-1234

Cleveland City Council recently approved the mandatory use of masks in public spaces as well as certain penalties for individuals and businesses that do not comply. On July 3, Mayor Jackson signed an amended order mandating the use of masks in public in the City of Cleveland to slow the spread of the highly contagious coronavirus. This includes mandatory use in bars, restaurants, shared office settings, rideshares and other shared spaces.

Citations may be issued with fines for the following:

- Any business or person violating the mask or safe-seating order (which maintains social distancing of at least six feet between patrons) is subject to civil penalties in accordance with Ordinance No. 556-2020, specifically chapters 602 and 236.
- Any business in the City of Cleveland with an employee who becomes ill with the coronavirus is required to immediately disinfect and sanitize the premises. Following a warning, they may be subject to a civil penalty of \$1,000 for the first offense and a civil penalty of \$3,000 for each subsequent violation.

Bulk Pick-Up to Resume Regular Schedule Beginning in August

Bulk pick-up is now operating on its regular schedule. Bulk pick-up will be conducted on the first full week of each month on residents' regular collection day. [Residents should follow regular bulk pick-up guidelines](#).

As a reminder, residents are permitted to up to three bulk items on tree lawns. More info on proper disposal:

- Residents may leave out for collection items such as appliances, tables, chairs, mattresses, box springs, couches and furniture.
- All mattresses, box springs and cloth furniture must be wrapped in plastic.
- In addition to the three items, residents may leave out up to four tires.
- The City does not accept construction material.
- Boxes and loose bags are not bulk items.

- Carpet must be cut and rolled into 3-foot long pieces and must not exceed 40 pounds

The Division of Waste also reminds residents of the following waste regulations:

- Only waste in officially issued City carts will be accepted and loose trash or bags outside City roll carts will not be accepted
- The following will not be accepted in or outside of roll carts: construction materials, paints, hazardous waste, bricks, dirt, concrete, cinder blocks, auto parts, loose metal items, medical waste or fluorescent tubes
- Do not place hot charcoal ashes in roll carts

Department of Public Utilities Customer Reconnection Updates

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call (216) 664-3130 and Cleveland Public Power customers should call (216) 664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 136 total customers
- CWD has reconnected 1,774 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com or by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact. Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Other Important Reminders

Mayor Jackson Announces Restart CLE

Mayor Jackson has unveiled his strategic plan for the recovery of Cleveland's economy amid the coronavirus pandemic. As the city began this recovery planning process, it engaged experts from Cleveland State University and local medical institutions and made a deliberate choice to build from a health and medical perspective in order to protect those at risk from the coronavirus and then incorporate economic and social support to help the people and businesses who need assistance.

[View Mayor Jackson's full plan here.](#)

[View Mayor Jackson's Facebook Live announcement here.](#)

The City of Cleveland Rental Assistance Program

The Rental Assistance Program is aimed at helping Clevelanders in need who have been affected by COVID-19. The program is administered by CHN Housing Partners and EDEN, funded by the City of Cleveland with \$11.3 million and \$6.8 million by Cuyahoga County.

When the online application went live July 1, the program had 1,400 referrals. July 15 marked the date the program became operational by CHN, at which time 1,900 applications had been submitted. There are nearly 1,900 applications pending submission by tenants, from both the City of Cleveland and Cuyahoga County. The total number of applications received from the City of Cleveland and Cuyahoga County residents is 3,070.

As of July 27, 1,300 tenants have applied to the program from the City of Cleveland. To date, the top three zip codes with application submissions are in the following zip codes:

- 44102 = 146 Applications
- 44105 = 144 Applications
- 44109 = 133 Applications

Ninety-one percent of applicants were from extremely low income households (30-50% area median income). Below are the racial backgrounds of applicants:

- 68% Black or African American
- 12% White
- 4% Hispanic
- 16% Other or Chose not to respond

The first set of checks to landlords was mailed Friday, July 24. Applications are time-stamped, with priority given to those tenants with evictions in process. Tenants in need can apply online via www.neorenthelp.org and can also call **833-377-HELP** with any questions.

Upcoming Cleveland Transformation Alliance Meeting

The Cleveland Transformation Alliance Committee (CTA) will be hosting their CTA Board meeting on Monday, August 17 via Zoom. For more information, please visit <http://www.myCLEschool.org>. The details are as follows:

Cleveland Transformation Alliance Board Meeting: Monday, August 17 at 5:30 p.m.

Meeting via [Zoom](#)

Meeting ID: 957 6640 6178

Password: 690222

Join via phone: +1-312-626-6799

Comprehensive List of Back to School Plans

The Cleveland Transformation Alliance has created a comprehensive list of all back-to-school plans that have been established so far for schools in the City of Cleveland, and will be updating the list as new information or changes become available. [View the list here.](#)

The West Side Market Announces New Hours of Operation

Effective August 3, 2020, the West Side Market will be open Mondays, Wednesdays and Fridays from 8 a.m. to 5 p.m., Saturdays from 7 a.m. to 5 p.m. and Sundays from 10 a.m. to 4 p.m.

List: Cleveland COVID-19 Testing Sites

Testing for those with COVID-19 symptoms or who have been exposed to someone with COVID-19 is available at the local federally-qualified health centers (FQHCs) below:

Neighborhood Family Practice

- W. 117 Community Health Center – 11709 Lorain Ave.
- By appointment only
- Tests are available regardless of one's ability to pay

- Call (216) 281-0872 for information or to schedule an appointment
- Results are back in one to three days

Care Alliance

- Central Clinic - 2916 Central Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call the COVID-19 Nurse Line at (216) 535-9100 and press 6
- Testing done Mondays, Wednesdays, and Fridays from 11 a.m. to 4 p.m.
- Results are back in 24 to 48 hours

The Centers

- East Office – 4400 Euclid Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call (216) 325-WELL (9355) to talk with an access specialist, be triaged by a nurse, and schedule your telehealth visit with one of our providers for screening for a test
- Testing takes place on Wednesdays, following a Tuesday telehealth visit (required)

Check out ODH's website for a map of testing sites:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/testing-ch-centers/>

County, State & Federal Updates and Reminders

- [View the governor's daily updates here](#)
 - [View supportive documents and orders released from the governor's office](#)
- **Census:** The 2020 Census is happening now. Visit www.2020census.gov
- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

CodeRED

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

[Click here to view previous updates.](#)

For more information about COVID-19, visit the following:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland,

visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.