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City of Cleveland Provides General Updates on Coronavirus & Safety Protocols - **Update #105**

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on May 26, extending the City's Proclamation of Civil Emergency through June 30, 2020. [Click here to view the order.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

15 New Confirmed Coronavirus Cases in Cleveland, 3 Deaths Reported

The Cleveland Department of Public Health (CDPH) has been notified of 15 more confirmed test results for coronavirus in residents of the city and three new fatalities. **This brings the total to 1,833 confirmed cases in the City of Cleveland and 74 fatalities.** The new confirmed cases include males and females whose ages range from their 20s to their 60s. The new fatalities include males ranging in age from their 60s to their 70s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms. Five probable cases were also identified bringing the total probable cases to 467.

As of today, there are 38,536 confirmed cases and 2,342 fatalities in the State of Ohio. There are more than 2.1 million confirmed cases and 115,998 deaths in the U.S.

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. [View the dashboard here.](#) For individuals' privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

Shared Mobility Update (E-Scooters)

E-scooters and other shared mobility devices will be available again on Cleveland streets as soon as this weekend, following legislation passed by Cleveland City Council on June 3. During the initial six-month demonstration period, Cleveland riders logged 2.5 million minutes over 213,000 rides on shared mobility devices, which are activated for short rental periods using a smartphone app. This summer's updated approach expands scooter operating hours from the original 7a.m.-7 p.m. to 5 a.m.- 9 p.m. through Labor Day and increases the maximum speed to 15 mph.

The City has also adopted new COVID-19 protocols for shared mobility companies and riders to follow. Companies are required to follow applicable federal, state and local health guidelines, and

will sanitize the devices any time employees interact with them, including for recharging, rebalancing and maintenance. Riders are encouraged to wash their hands before and after riding, and to wipe down high touch surfaces like the handlebars before riding.

The upcoming summer riding season provides an opportunity for additional data collection to inform future program changes and allows the City to better measure impacts on health, equity, sustainability and transportation choices. In particular, the City will work with companies and riders to improve parking behaviors and reduce sidewalk riding in pedestrian areas.

The City anticipates issuing permit renewals to Bird, Lime, Spin and Wheels. The relaunch of the UHBikes bikeshare system, now called HOPR, is also expected in the coming days. Program feedback can be submitted to the City on an ongoing basis by emailing dockless@city.cleveland.oh.us.

IMPORTANT SAFETY TIPS

As a scooter or bike rider, key things to remember include:

- **Ride in the street.** Scooter and bike riders should ride in the street with the flow of traffic, following traffic rules and using bike lanes where possible.
- **Be visible.** Never assume a driver sees you. Ride at least three feet from the curb so you are in the line of sight of other road users.
- **Be predictable.** Follow all traffic laws, including stopping when the traffic light is red. Avoid weaving and riding erratically.
- **Park responsibly.** Don't block the sidewalk, bus stops, doorways, fire hydrants, or driveways.
- **Don't get stranded.** Under the new expanded operating hours, scooters will deactivate between 9 p.m. and 5 a.m. Keep this in mind when planning your rides.
- **Ride smart.** Don't carry objects that keep you from controlling the scooter or bike. Don't be distracted or ride with headphones. Don't drink and ride. Don't ride more than one person per device.
- **Wear a helmet.** Permitted vendors are required to give you a free helmet upon request.

Motor vehicle drivers should keep the following in mind:

- **Share the road.** People riding scooters and bikes are allowed on the road.
- **Don't drive distracted.** Be alert and watch out for slower moving road users like people on scooters and bikes.
- **Pass safely.** Ohio law requires motorists passing scooters and bikes to leave at least three feet between the motor vehicle and the rider. Where possible, change lanes to pass.
- **Look before you leave.** When you park on the street, check your blind spot to make sure you will not hit a scooter or bike rider when you open your door.
- **Be patient.** Everyone on the road wants to get where they are going quickly and safely.

Modified Bulk Pick-Up Schedule

Bulk pick-up has been rescheduled for the weeks of **June 22, June 29, July 6 and July 13**. Residents should follow [regular bulk pick-up guidelines](#). We appreciate residents' patience as we adjust our plans to keep our workers safe through the coronavirus pandemic.

As a reminder, residents are permitted to up to three bulk items on tree lawns. More info on guidelines for proper disposal:

- Residents may leave out for collection items such as appliances, tables, chairs, mattresses, box springs, couches and furniture.
- All mattresses, box springs and cloth furniture must be wrapped in plastic.
- In addition to the three items, residents may leave out up to four tires.
- The city does not accept construction material.
- Boxes and bags are not bulk items.

Department of Public Utilities Customer Reconnection Updates

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call (216) 664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 120 total customers
- CWD has reconnected 1,368 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact. Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Other Important Reminders

Mayor Jackson Announces Restart CLE

Mayor Frank G. Jackson has unveiled his strategic plan for the recovery of Cleveland's economy amid the coronavirus pandemic. As the city began this recovery planning process, it engaged experts from Cleveland State University and local medical institutions and made a deliberate choice to build from a health and medical perspective in order to protect those at risk from the coronavirus and then incorporate economic and social support to help the people and businesses who need assistance.

[View Mayor Jackson's full plan here.](#)

[View Mayor Jackson's Facebook Live announcement here.](#)

City of Cleveland Announces CARES Act Funding Updates

Last week, Mayor Jackson held a press conference to announce the City of Cleveland's planned uses for \$19,416,728 in CARES Act funding from the US Department of Housing and Urban Development as part of his Restart CLE plan. Alongside Community Development Director Tania Menesse and Economic Development Director David Ebersole, Mayor Jackson also announced

funding intended to aid the businesses that were affected by the May 30 civil unrest. [Click here to watch the press conference.](#)

“Restart CLE was really designed to relieve the burden and suffering of people and businesses, particularly small and medium size businesses,” said Mayor Jackson. “We received CARES Act dollars and put some of the City’s money into that to come up with several types of programs.”

The City issued RFPs for Basic Needs, Rental Assistance, Housing for People with Aids and Homeless Prevention and Support on May 13. Fifty-four proposals were received and reviewed by City departments and external subject matter experts. The City plans to award **\$19,360,350 to 35 agencies in the following areas:**

- Food and food delivery: \$629,975
- Senior Services: \$510,074
- Utility Assistance: \$1,183,078
- Broadband Assistance: \$500,000
- Homeless and HIV/Aids: \$3,282,691
- Referral Services: \$1,338,058
- Rental Assistance: \$11,300,000

Agencies awarded funds will be notified by end of day Friday and will start offering services to residents by the week of July 13. [Click here to view more about the amounts awarded.](#)

In addition, the Department of Economic Development is accepting applications for three programs designed to assist small businesses with the challenges posed by COVID-19.

- The Emergency Working Capital Loan provides loans of up to \$10,000 to assist small businesses. The loan will provide funds to help offset expenses related to business operations, such as rent, utilities and other working capital needs. No payments are due until January 2021 and payments are just \$150/month thereafter.
- The Emergency Working Capital Loan – Specially Impacted Business Fund provides small business in the restaurant, retail and personal care industries with up to an additional \$20,000 to further support working capital expenses. Again, no payments are due until January 2021 and payments are just \$150 per month. Up to 50% of the loan is forgivable to offset costs of personal protective equipment and other measures needed to operate safely and protect the health of employees and customers.
- The Restoration Working Capital Loan provides businesses with up to \$100,000 in working capital funds. No payments are due until January 2021 and payments are interest-only until 2022. The low-interest loan will provide businesses with low-cost flexible working capital to help support costs necessary to restart or modify operations as businesses begin to resume normal operations.

As a result of the recent civil unrest, the City has been working with our partners at Downtown Cleveland Alliance, Greater Cleveland Partnership, Cuyahoga County and the Cleveland & Gund Foundations to collect information and analyze the impact of the events and develop programming to support our businesses. We have developed a program to assist small businesses and will continue working with our partners to implement the program. More about the program is below:

- The Department of Economic Development will issue grants of up to \$25,000 to assist businesses with repairing property damage, acquiring equipment and restoring inventory.
- Grants will be scaled based on the recovery costs incurred by the businesses.
 - o Businesses suffering up to \$20,000 in costs can receive a grant of up to \$5,000
 - o Business suffering more than \$20,000 in costs can receive a grant of up to 25% of their costs, up to \$25,000.
- Businesses will be required to submit documentation of loss and insurance coverage

The Department of Economic Development anticipates releasing an application early next week.

City Excise Tax Payment Extension

The City of Cleveland is extending payment deadlines for the following excise tax returns to alleviate administrative burden for businesses that are facing operational impacts from the coronavirus public health emergency:

- Admissions tax due April 30, May 30 and June 30
- Motor Vehicle Lessor (rental car) tax due April 30, May 31 and June 30
- Parking tax due April 20, May 20 and June 20
- Transient Occupancy (hotel or lodging) tax due April 30, May 31 and June 30

The Commissioner of the Division of Assessments and Licenses is authorized to extend excise tax (admissions, parking, motor vehicle lessor and transient occupancy) payment deadlines to July 20 in response to the coronavirus pandemic. Federal, state and local governments use various strategies to propose due date relief to businesses through tax guidance and legislation. This proposal extends the April, May and June excise tax payment due dates to July 20 without incurring interest and penalties. The goal is to provide cash flow flexibility to taxpayers that cannot timely pay their excise tax obligation and provide guidance to individual taxpayer(s) through administrative rulings to address issues resulting from the national pandemic on a case by case request including statutory timing deadlines of administrative processes.

County, State & Federal Updates and Reminders

- [View the governor's daily updates here](#)
 - o The governor has extended the Stay at Home Order
 - o **The governor launched Responsible Restart Ohio** which gives Ohioans a roadmap to reopening the state starting May 1. [View information about responsible protocols, operating requirements, sector closures and more.](#)
 - o [View supportive documents and orders released from the governor's office](#)
- **Census:** The 2020 Census is happening now. Visit www.2020census.gov
- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

Federal, State and Local Tax Deadline Extension Reminder

The Ohio House voted to extend the state's income tax return deadline to July 15. This is the same date for local and federal taxes. [View the bill summary with additional provisions here.](#)

CodeRED

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance

signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

[Click here to view previous updates.](#)

For more information about COVID-19, visit the following:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.